

Provider Update

NEWS FOR THE NETWORK

January 2024

Provider Update is a monthly, online provider newsletter. We encourage you to [register](#) to receive *Provider Update* by email. If you have registered for email distribution but aren't receiving *Provider Update* at the beginning of each month, look in your spam folder or check with your organization's system administrator to ensure the organization's firewall is adjusted to allow for receipt of *Provider Update* from (SENDER: providerupdate@email-carepartnersct.com).

Reminders and Updates

Join us for a training

CarePartners of Connecticut offers interactive training sessions for up-to-date information on products, plans, and processes that you can attend without having to leave your office. To register, simply click the link below.

- [Wednesday, Jan. 24 from 11 a.m.–noon](#)

For the complete schedule of webinars throughout the year, please refer to this list of 2024 trainings. ♦

Help us keep directory information up to date

Provider directories are an important resource for health care consumers, who utilize them to select providers, make appointments, and access care. In accordance with the No Surprises Act of 2021, providers should review and revalidate their information every 90 days to ensure accuracy of the Provider Directory. Failure to review and update information at least quarterly may result in directory suppression until such information is validated.

Please make sure to notify CarePartners of Connecticut of any changes to your practice address(s), phone number, office hours, ability to accept new patients, and any other changes affecting availability to see patients. You can confirm current practice information using the [Doctor Search](#). If the information listed is incorrect, update it as soon as possible by informing CarePartners of Connecticut using the Directory Inaccuracy reporting feature located on the search or by completing the [Provider Information Change Form](#) and returning it to CarePartners of Connecticut by email at provider_information_dept@point32health.org, as noted on the form.

If CarePartners of Connecticut identifies potentially inaccurate provider information in the directory, we may outreach to your practice to validate or obtain accurate information. If we are unable to obtain a timely response, the provider record may be subject to suppression in the directories until up-to-date information is received. ♦

Medical drug program updates

New prior authorization programs		
MNG title	Effective date	Summary
Part B Step Therapy Policy	Jan. 1, 2024	Step Therapy is now required for Eylea HD (HCPCS C9161), approved August 2023, for the treatment of neovascular (wet) age-related macular degeneration, diabetic macular edema, and diabetic retinopathy.
Izervay	Jan. 1, 2024	Prior authorization is now required for Izervay (HCPCS C9162), approved August 2023, for the treatment of geographic atrophy secondary to age-related macular degeneration.
Daxxify	Jan. 1, 2024	Prior authorization is now required for Daxxify (HCPCS C9160), approved August 2023, for the treatment of cervical dystonia in adult patients.
Roctavian	Jan 1, 2024	Prior authorization is now required for Roctavian (HCPCS J1412), approved June 2023 for the treatment of adults with severe Hemophilia A.
Vyjuvek	Jan 1, 2024	Prior authorization is now required for Vyjuvek (HCPCS J3401), approved May 2023 for members 6 months of age and older with dystrophic epidermolysis bullosa with pathogenic variant(s) in the collagen type VII alpha 1 chain (COL7A1) gene.

Updates to existing prior authorization programs		
Drug(s)	Effective date	Policy & additional Information
Cinqair, Fasenra, Nucala	Mar. 1, 2024	Respiratory Interleukins Skilled-administration
Epoprostenol products, Remodulin, Tyvaso, Ventavis	Mar. 1, 2024	Pulmonary Hypertension Medications
Crysvita	Mar. 1, 2024	Crysvita



Billing for COVID-19

Modifier CS was designated by the Centers for Medicare & Medicaid Services to be used to identify applicable services subject to the cost-sharing waiver during the federal COVID-19 Public Health Emergency (PHE). As the PHE ended on May 11, 2023 and CarePartners of Connecticut returned to many pre-pandemic operations and policies, modifier CS should no longer be used. Claims submitted with modifier CS appended may result in a claim denial. ◆

Helpful reminders for providers

- **Avoid Printing:** All CarePartners of Connecticut provider documentation is updated regularly. For the most current information, providers should view all documentation online at carepartnersct.com/for-providers and avoid printing.
 - **Browser Note:** If you are using an outdated or unsupported browser, certain features on CarePartners of Connecticut's website may be unavailable. For an improved user experience, upgrade your browser to the latest version of Mozilla Firefox or Google Chrome.
 - **Secure Provider Portal Self-Service Tools:** CarePartners of Connecticut's online self-service tools enable providers to electronically submit transactions and/or access information related to claims submission, claims status, referrals, prior authorizations, electronic remittance advice, member eligibility, panel information and more. Log in to the secure Provider portal to manage transactions online.
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Not yet registered?

Information on how to [register for secure access](#) is available on CarePartners of Connecticut's public Provider [website](#).

For more information: [Public Provider Website](#); [Secure Provider Portal](#)

Contact information: Call Provider Services at 888-341-1508, weekdays, 8 a.m.-5 p.m.