

What's new for 2025

Resources to guide you on upcoming changes

With the change to a new year comes several **updates** that may impact your CarePartners of Connecticut patients.

We want to be sure that you and your practice staff have the **information** you need to support your patients and work efficiently with our Plan.

Check out these **articles and resources** for changes that are effective as of Jan. 1, 2025.



Utilization and care management delegation for select members

Care management and utilization management of medical services and Medicare Part B drugs for CarePartners of Connecticut members with an Advantage Plus Network – Connecticut (APN-CT) primary care provider will be delegated to APN-CT, a partnership of Optum® and Hartford Healthcare. Refer to the article from [November issue of our provider newsletter](#) for details further details, including guidance on how to submit prior authorization requests through APN-CT and register for the Optum Pro portal.

Timely filing limit increasing to 120 days

To support you with additional flexibility through the claims submission process, we're increasing our standard timely filing limit from 60 days to 120 days for claims with dates of service on or after Jan. 1, 2025. For inpatient claims, the timely filing limit will be 120 days from the date of the hospital discharge. Please refer [this newsletter article](#) for details, as well as the [Claims section of the CarePartners of Connecticut Provider Manual](#) for more information on our claims process.

New prior authorization requirements

We continually evaluate our utilization management programs and prior authorization requirements to ensure alignment with evidence-based guidelines and clinical appropriateness. Here's a summary of [new prior authorization requirements](#). For complete details, refer to our [Prior Authorization, Notification, and No Prior Authorization list](#).

Formulary updates

Certain provisions of the Inflation Reduction Act will result in a number of industrywide changes impacting Medicare Advantage and Medicare Part D prescription drug plans, including CarePartners of Connecticut. We encourage you to review [our overview of the most significant pharmacy formulary and benefits changes](#) for 2025. We anticipate that some of these changes may result in an increased number of questions from patients in need of prescription updates and medication reviews.